



# STOP

Please read all instructions before unpacking your order.  
Our Return Form is located below.

Begin checking over your order by taking all item(s) out of the box, your order may contain several small individually bagged items. Lay out all items in front of you and check each item off the invoice as you come across it verifying the item number, description, and quantity.

In the case that you have received damaged and/or missing item(s) you must contact us within 48 hours of receiving your order. You can reach us at 1-800-950-4232 (ask for the Shipping Department) or you can e-mail us at rod@shipwreckbeads.com. Have your invoice and items available so we may review your order with you.

Abbreviation Chart		Return Policy		
PC = Piece                      SE = Set EA = Each                      PR = Pair HK = Hank                      FT = Feet GM = Gram                      ST = Strand PK = Package                  MM = Millimeter HDZ = Hundred Dozen (Example 1/4 HDZ = 300 pieces, 1/2 = 600 pieces)		The following items are not returnable under any circumstance UNLESS defective: Books, videos, discontinued, closeout, sale, or special order items. Please include a copy of the your invoice with the Return Form below so we can accurately process your return.  OK to return merchandise if the following applies: (Return shipping not refunded unless an error on our part) Items are in original packaging or stringing In full quantity ordered Within 30 Days of receiving		
LIST ITEMS BEING RETURNED BELOW:				
Return Reason (See Below)	Item Number	Quantity	Amount Paid	What would you like us to do:
				<input type="checkbox"/> Apply to a New Order  <input type="checkbox"/> Refund to Credit Card  <input type="checkbox"/> Credit to Shipwreck Beads Account
Total			\$	

<p style="text-align: center;"><u>Return Reasons:</u></p> <table style="width: 100%;"> <tr> <td style="width: 50%;">1. Not exactly as pictured</td> <td style="width: 50%;">4. Damaged or Defective</td> </tr> <tr> <td>2. Color or Size not as expected</td> <td>5. Did not like mixes</td> </tr> <tr> <td>3. Quality not as expected</td> <td>6. Other (please explain)</td> </tr> </table>	1. Not exactly as pictured	4. Damaged or Defective	2. Color or Size not as expected	5. Did not like mixes	3. Quality not as expected	6. Other (please explain)	<p><u>Additional Comments:</u> _____</p> <p>_____</p> <p>_____</p>
1. Not exactly as pictured	4. Damaged or Defective						
2. Color or Size not as expected	5. Did not like mixes						
3. Quality not as expected	6. Other (please explain)						

Mail Returns to:  
 Shipwreck Beads  
 8560 Commerce Place Drive NE  
 Lacey, WA 98516-1327